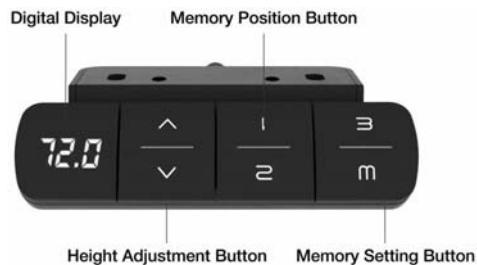The HiLo Height Adjustable Desk is simple to program and there are 3 height settings to accommodate most users. Follow these simple steps on how to use the control panels various functions.

The Soft-Touch control panel has a:
- digital display;
- up and down buttons for the height adjustment;
- 3 programmable memory position buttons; and
- a memory setting button.

How to adjust the height of the desk:
- Press the up arrow to increase the height of the desk up to a maximum of 126cm.
- Press the down arrow to decrease the height of the desk to a minimum of 72cm.

How to save your favourite heights for ease of use:
- Use the up or down arrow to adjust the height of the desk to your preferred height.
- Now press and release the Memory button "M".
- The Digital Display will show an "S-".
- Now press and release any of the numbers 1 to 3 to program the current setting.
- To program the other 2 additional height settings, repeat the previous four steps and select a number that has not yet been programmed.
- Please note that if you program a different height setting using the same number, the new position will replace the previously programmed height setting.

Adjusting the height of the desk to a pre-set height:
- To adjust the height of the desk to a pre-set height, press and release one of the buttons 1 to 3 of the corresponding pre-set height you would like to adjust the desk to.
- The desk will start moving and will stop automatically once it has reached the pre-set height.
- If at any point you would like to stop the desk whilst in motion, simply press any button on the control panel to immediately stop the movement of the desk.

Locking the height adjustment at a specific height:
- Use the up or down arrow to adjust the height of the desk to the desired height.
- Now Press and hold the "M" button for about 5-10 seconds until the digital display shows "LOC", then release the button.
- Your current height is now locked into position and the control panel will not respond to any adjustments.

How to unlock the locked position:
- Press and hold the "M" button for about 5-10 seconds until the digital display shows numerical digits, then release the button.
- Your control panel is now unlocked and will respond to any adjustments.

Using the USB charging port:

- Insert the USB end of your device's charging cable into the USB port on the right side of the control panel.
- Connect your device to the other end of the charging cable.

Anti-Collision System:

- If there is an obstruction while adjusting the height of the desk the motor will automatically reverse the direction of travel.

Over Heating:

- In the unlikely event of your desk motor overheating, the digital display will show the error code "HOT".
- When this happens, power down the desk by unplugging the power cord from the wall power outlet.
- Leave the desk powered down for about 20 minutes.
- After about 20 minutes, plug it back in and the control functions will return to normal.

How to reset error messages:

- If the digital display shows any of the error codes E07, E08 or E09, none of the control panel's functions will work.
- To reset an error, press and hold the down arrow for about 5 seconds until the digital display shows "RST", then release the button.
- Now press and hold the down arrow again.
- The height of the desk will move while it is being reset.
- Release the button once the digital display shows numerical digits.

How to reset the E01 error:

- Remove everything on the surface of the desk.
- To reset the E01 error, press and hold the down arrow for about 5 seconds until the digital display shows "RST", then release the button.
- Now press and hold the down arrow again.
- The height of the desk will move while it is being reset.
- Release the button once the digital display shows numerical digits.